

Golden Placement Services

What to Expect Guide

Golden Placement Services offers a no-cost guidance and referral service for senior living transitions. This guide walks you through our process and helps you know what to look for when making one of the most important decisions for your family.

Our 5-Step Process

Step 1 — Assessment

We conduct a face-to-face information-gathering interview with family members and the senior. Together we review medical care, financial, geographic, and personal preferences to match the senior's needs and interests. Our goal is to make sure the senior will be comfortable, welcomed, and cared for in their new environment.

Step 2 — Research

We identify appropriate communities, schedule and coordinate on-site visits. The options we select are trustworthy — we know the environment, amenities, and personalities of each community. We regularly check license history, complaint, and compliance records on each facility.

Step 3 — Tour

We are available to accompany family members and/or the senior on tours of communities and to assist in the decision-making process. Our job is to present you with appropriate choices to meet the needs and personal preferences of the senior.

Step 4 — Follow Up

We make periodic visits to the new resident following placement to make sure emotional and care needs are being met. We continue to consult with the family as long as needed and assist with any concerns or questions that arise.

Step 5 — Consulting / Referral

In addition to housing referrals, Golden Placement Services provides referrals for related senior resources: Counseling, Financial, Elder Law/Guardian/Conservator, In Home Services/Doctors, Long-term Care, Moving Services, Real Estate, Estate Sales, VA Benefits.

Things to Consider

Golden Placement Services evaluates facilities based on various criteria and offers this information to you free of charge. Our top priority is to find the best quality of care for your loved one, assuring dignity, independence, and quality of life.

Example questions to consider:

- How soon will a placement be needed?
- Who will be making the decisions?

- What types of facilities are available?
- What are the costs and financial resources available?
- What level of care is required?
- What is the social environment?
- What area should the facility be in?
- Who will handle packing and moving?
- What is the reputation of the community?
- What amenities are available? How is the food?
- Are there legal issues such as guardianship or conservatorship?
- What are options if money runs out or a higher level of care is needed?

Why Use a Placement Agency?

- It is time-consuming and often challenging to review public disclosure files, especially if a move is urgent or due to a health crisis.
- Moving into a new home can amplify health conditions — it's imperative to find the most appropriate setting the first time.
- When in crisis, it is not always easy to remember your priorities during a tour. Having an expert along ensures you ask the right questions and understand the answers.

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